

## 2019 Leadership Symposium Speakers

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### **Tony Scott**

**Former U.S. Chief Information Officer (2015-2017)**

**Current Senior Advisor for Cybersecurity and Privacy**

**Squire Patton Boggs**

Tony Scott was appointed by President Barack Obama as the 3rd Federal Chief Information Officer (Federal CIO) for the U.S. Government, where he oversaw an \$85 billion budget and was responsible for modernizing IT systems, infrastructure, and strategy across the federal government. Tony created the response plan after the Office of Personnel Management (OPM) cybersecurity hacking incident, including the Cybersecurity Sprint and Implementation Plan (CSIP), which improved the information systems security posture of the Federal Government. He provided CXO level public and private sector insight on matters such as digital transformation, cybersecurity, governance, open data and workforce diversity.

Currently, Tony serves as Senior Data Privacy & Cybersecurity Advisor for Squire Patton Boggs and Managing Partner at RIDGE-LANE Limited Partners. Prior to joining the Obama administration, Tony held high-level IT positions at The Walt Disney Company, Microsoft, General Motors and VMware. He was inducted into *CIO Magazine's* Hall of Fame in 2009 and named one of the top 25 most influential CTOs by *Infoworld* magazine. Tony holds a Bachelor of Science from the University of San Francisco in Information Systems Management, and a Juris Doctorate with concentration in International Law and Diplomacy from Santa Clara University.

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### **Nick Macchione, FACHE**

**Agency Director**

**County of San Diego Health and Human Services Agency**

Nick Macchione serves as Director of San Diego County Health and Human Services Agency. Nick oversees a workforce of approximately 6,400 employees and a \$2.2 billion annual budget, which serves over 1.3 million people. In his role, Nick is at the forefront of a paradigm shift transforming how government serves the public to live well. As the architect and strategist of "*Live Well San Diego*," Nick is championing a large-scale, social movement for prevention, wellness and whole person care. Since its inception in 2010, Nick has partnered with hundreds of diverse governments, schools, businesses, and community based organizations to collectively unify a region where everyone can be healthy, safe and thriving.

His efforts transcend organizational and jurisdictional boundaries in a generative way, moving beyond politics to improve lives. The Agency is one of the largest, integrated health and human services networks in the nation and has earned numerous national accolades for its highly innovative and cost effective solutions in improving the health, safety and well-being among residents across the region.

Under Nick's direction, the Agency was a recipient of the 2017 Silver level California Awards for Performance Excellence (CAPE) Eureka Award for Performance Excellence, and the Agency's Edgemoor Distinct Part Skilled Nursing Facility received the 2017 Gold level for Excellence in Quality Award.

Nick holds Master's degrees from Columbia University and NYU specializing in leadership, management and policy and is the Baldrige Foundation's 2018 Harry S. Hertz Leadership Award Recipient. For the past 21

years, he has been an instructor and faculty member at San Diego State University's Graduate School of Public Health and holds the endowed position of the John Hanlon Executive Scholar for the division of health management and policy.

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**Betsy J. Pimentel**  
**Vice President, Defense Programs**  
**Stellar Solutions, Inc.**

Betsy Pimentel is the Vice President, Defense Programs at Stellar Solutions, Inc., a Baldrige National Quality Award recipient in 2017. Throughout her 20-year career in the Air Force and nearly 20 years in industry, Betsy has been involved in many firsts, including being a member of the first United States Air Force Academy class that included women (1976-1980) and an operations team integrating the first Department of Defense payload on the Space Shuttle - successfully flown in 1982. Additionally, Betsy was the first female commander of a nuclear missile squadron at Malmstrom Air Force Base in Montana.

Her aerospace career encompassed all aspects of developing, building and operating satellites and went all the way to the White House where she served as Director, Defense Policy on the National Security Council in the White House from 1998-2000. Betsy joined Stellar Solutions, Inc. in 2003 as Vice President, Defense Programs. During her time at Stellar, the company has grown to nearly 200 employees and over \$50M in revenue. Stellar Solutions Inc. began its Baldrige journey in 2006 as part of its focus on "Built to Last."

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**Michael Ellrich**  
**Healthcare Portfolio Manager**  
**Gallup**

Michael Ellrich is a Healthcare Portfolio Manager providing strategic consulting to Gallup's healthcare clients. His focus while working with clients is to help them better understand the dynamic interrelationships that exist between patients, employees and physicians. Mike uses Gallup research and analysis to drive documented improvements in key healthcare and business outcomes. He has extensive experience working with healthcare clients in both the United States and Canada and has led, managed and consulted on more than 300 healthcare projects during his 20 year tenure at Gallup.

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**Vibhas Ratanjee**  
**Subject Matter Expert, Speaker and Author**  
**Gallup**

Vibhas Ratanjee specializes in executive-level engagement strategies and facilitates Gallup consulting programs, including strengths-based leadership and succession management as well as culture change and organizational development. He is an executive coach and a leadership consultant to senior executives and CEOs. He also specializes in performance management and has been a key researcher and integral advisor on the topic for Gallup. Vibhas has helped many organizations re-engineer their performance management as well as helped organizations sharpen their vision, mission and core values.

Vibhas is a key member of the Gallup Speaker Bureau and he speaks frequently on management and leadership development at industry forums around the world. A major focus of his work involves using large-group change management techniques in organizational development, business processes, brand and customer engagement, employee engagement, and vision, mission and values consulting for private and government organizations. Vibhas also developed Gallup's collaborative visioning approach to large-scale change management.

He has consulted with more than 150 organizations, and his client portfolio spans the financial services, telecom, manufacturing, retail and pharmaceutical industries. Prior to joining Gallup, Vibhas spent six years with various consulting and research companies working in the areas of employee engagement, leadership, customer experience and brand management. He writes regularly for several regional and global management publications, including the Gallup Business Journal. Vibhas has also written on leadership development for the Harvard Business Review.

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**Sheri Nasim**  
**CEO and President**  
**Center for Executive Excellence**

As President and CEO of Center for Executive Excellence, Sheri offers compelling advice and practical tools based on her expertise in leadership effectiveness, strategic execution, and values that guide excellence. She is a frequent guest speaker at leadership conferences with an emphasis on blending a purpose-driven culture with strategy execution.

Sheri holds an MBA from the Ken Blanchard College of Business at Grand Canyon University which blends leadership principles with traditional MBA curricula. Her book, *Work on Purpose*, shares the journey that led her to reframe her career identity from, "How can I make a living?" to "How can I contribute?" The book offers a blueprint to help others develop a Purpose Plan to clarify their purpose, awaken their passion, and realize their potential. Sheri is currently writing a book with Center for Executive Excellence Co-Founder, Dr. Tony Baron, called *The Power Puzzle: Unlocking the Code to Transformative Leadership*. More than 9,800 LinkedIn followers read her weekly posts on leadership, purpose and culture along with her frequent writing contributions to Forbes and HuffPost.

She gives back to her community by serving as the Chairwoman on the Board of Trustees for TERI, a non-profit organization dedicated to improving the quality of life for children, adults and seniors with autism, developmental and learning disabilities. She also serves as an Executive Coach for The Honor Foundation (THF), a unique world-class career transition institute for Navy SEALs and Special Operators.

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Please contact Lindsey Cunningham with any questions  
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